



Acute Immersive Platform User Guide

This guide is a step-by-step guide to using the Acute Immersive Platform.

In this guide, we will:

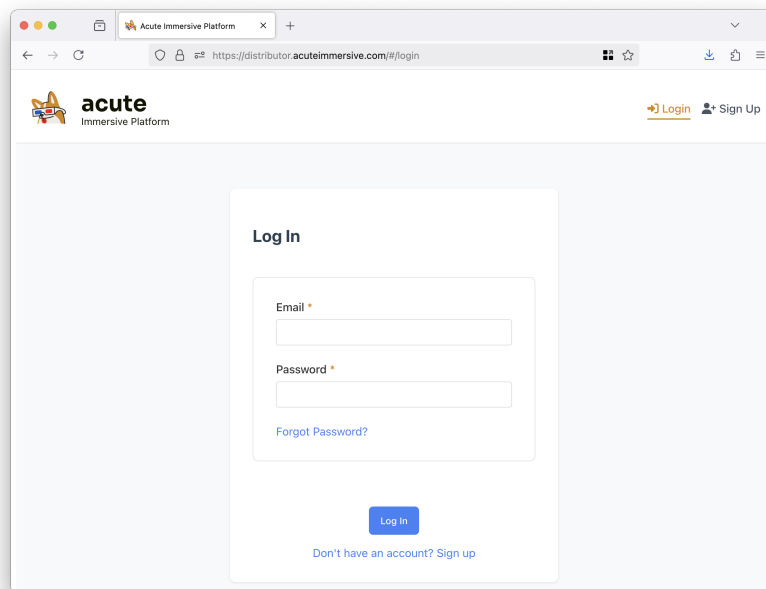
- Create an account
- Invite collaborators
- Upload a video
- Download the Acute app
- View the video in the Acute app

The Acute Immersive Platform is under active development.

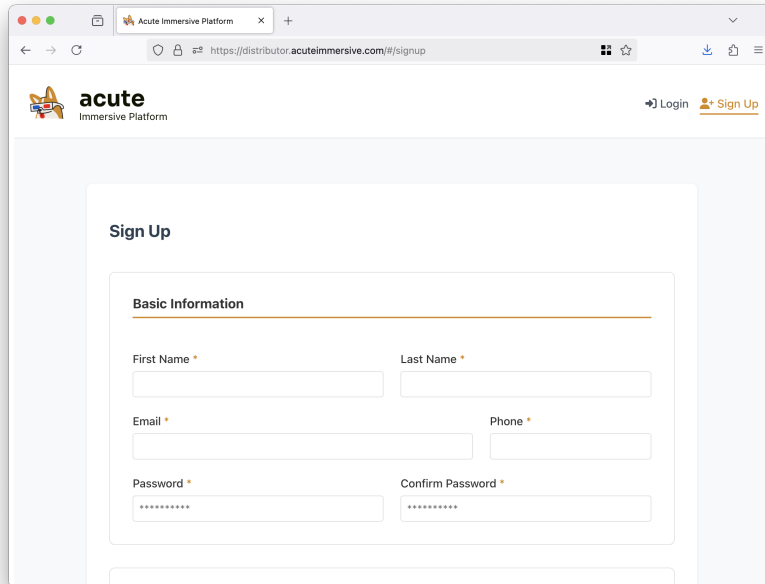
There might be small differences between the screenshots and the current state of the platform.

Create an account

On your computer, go to <https://distributor.acuteimmersive.com/>



You'll see an empty login page. Navigate to **Sign Up** and fill in the registration information



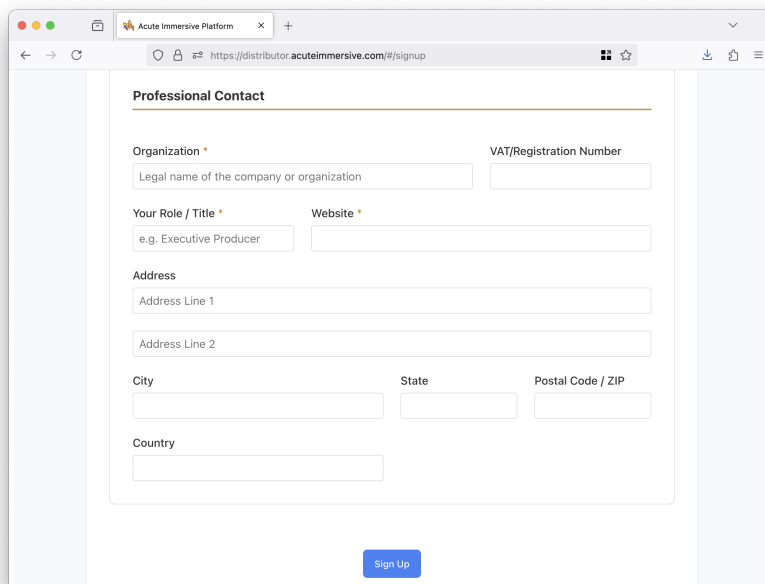
The screenshot shows a web browser window with the URL <https://distributor.acuteimmersive.com/#/signup>. The page header includes the Acute Immersive Platform logo and navigation links for "Login" and "Sign Up". The main content area is titled "Sign Up" and contains a form with a section header "Basic Information". The form includes the following fields, all marked with an asterisk to indicate they are mandatory:

- First Name *
- Last Name *
- Email *
- Phone *
- Password *
- Confirm Password *

Mandatory fields are marked with an asterisk.

The registration page is in two parts:

1. the first part sets up your **user account** and credentials
2. the second part sets up your **organization**, which will be owned by your user account



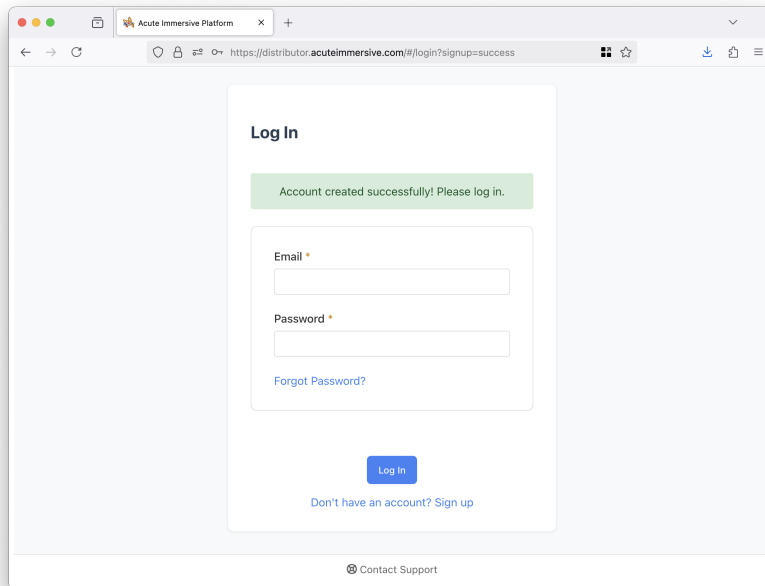
The screenshot shows the same web browser window, but the form is now on the "Professional Contact" section. The fields include:

- Organization * (with a sub-label "Legal name of the company or organization")
- VAT/Registration Number
- Your Role / Title * (with a sub-label "e.g. Executive Producer")
- Website *
- Address section with two lines: Address Line 1 and Address Line 2
- City, State, and Postal Code / ZIP
- Country

A blue "Sign Up" button is located at the bottom of the form.

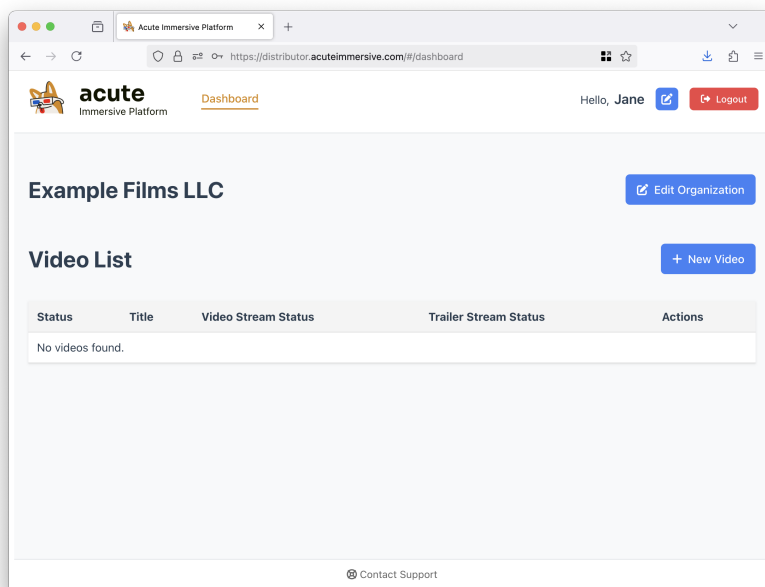
Once you're done, click the **Sign Up** button at the bottom.

Once back at the **Log In** page, use your email and password to log in.



Invite collaborators

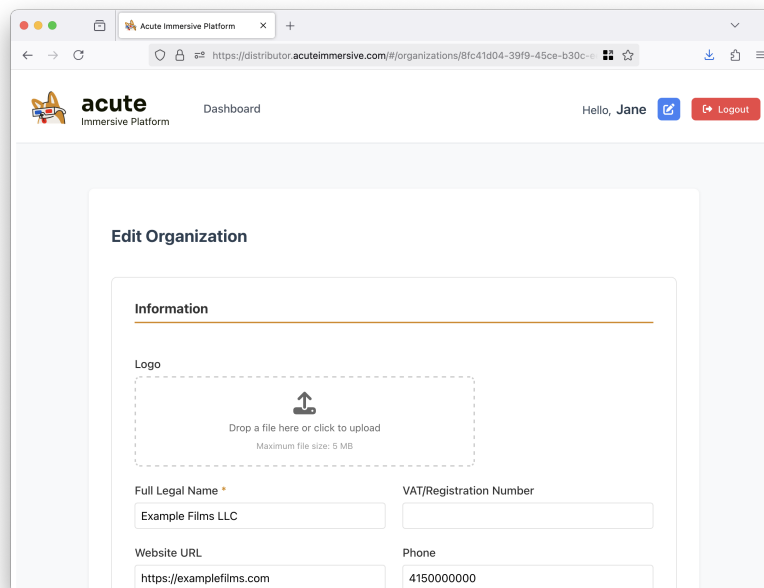
Once logged in, you have access to the **Dashboard**, from which you manage your organization and your videos.



New videos are created private, so only members of your organization can see them in the Acute app for Apple Vision Pro.

Everything in the Acute Immersive Platform is private by default. Other than you, your collaborators, and Acute employees, nobody can see your organization, your users, or your videos.

Click the **Edit Organization** button.



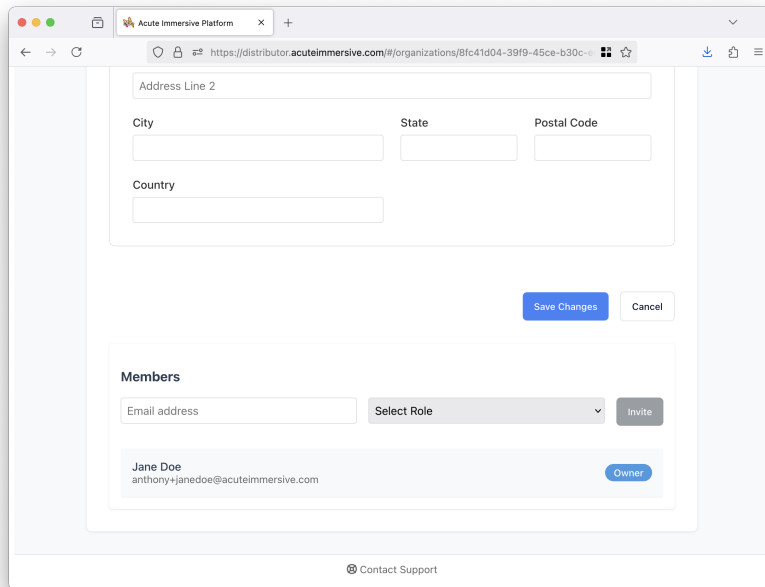
The screenshot shows a web browser window displaying the 'Edit Organization' page in the Acute Immersive Platform. The page header includes the Acute logo, 'Dashboard', and a user greeting 'Hello, Jane' with a 'Logout' button. The main content area is titled 'Edit Organization' and contains a form with the following fields:

- Information** (Section Header)
- Logo**: A dashed box with an upload icon and the text 'Drop a file here or click to upload' and 'Maximum file size: 5 MB'.
- Full Legal Name ***: Text input field containing 'Example Films LLC'.
- VAT/Registration Number**: Text input field.
- Website URL**: Text input field containing 'https://examplefilms.com'.
- Phone**: Text input field containing '4150000000'.

Here, you can modify information about your organization, if necessary. For example, you can drag/drop a logo image file that will appear in the dashboard.

Changes are only taken into account if you click the **Save Changes** button at the bottom of the form.

Now scroll down all the way to the bottom, you'll see the organization's member list, listing only you as the Owner.



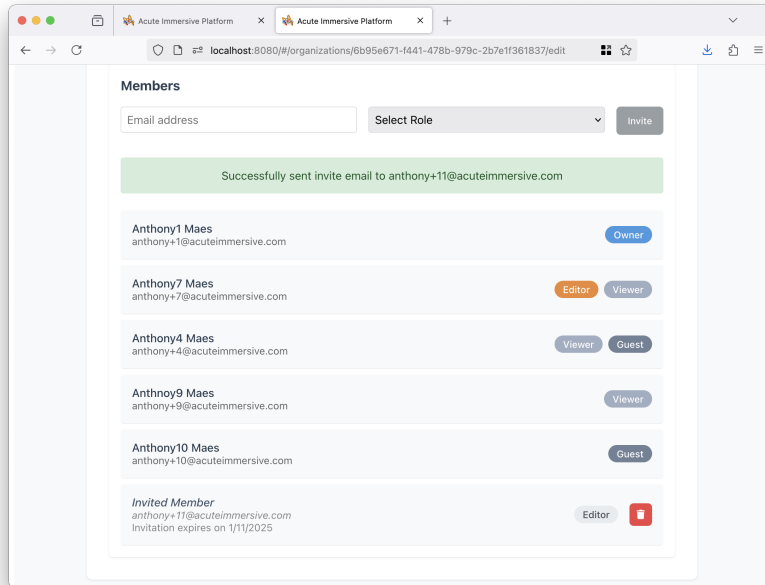
Members can have different roles, which correspond to different levels of permissions:

- **Owner:** can do everything in the organization. The role cannot be granted or revoked.
- **Admin:** can create/edit videos, manage organization details and members except the Owner.
- **Editor:** can create/edit videos.
- **Viewer:** can view private videos.
- **Guest:** can view private videos.

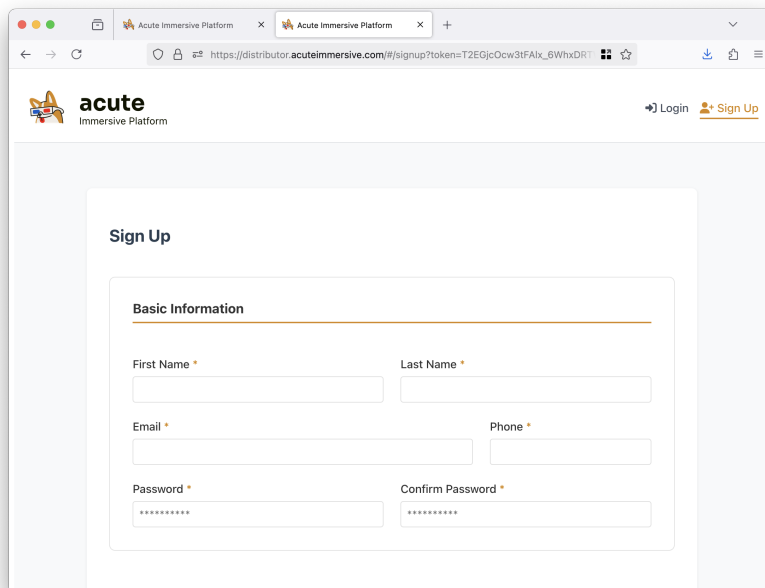
The difference between Viewer and Guest is minor at the moment:

Viewers have access to various organization data including members, Guests don't.

Enter the email, select the appropriate role and click **Invite**.

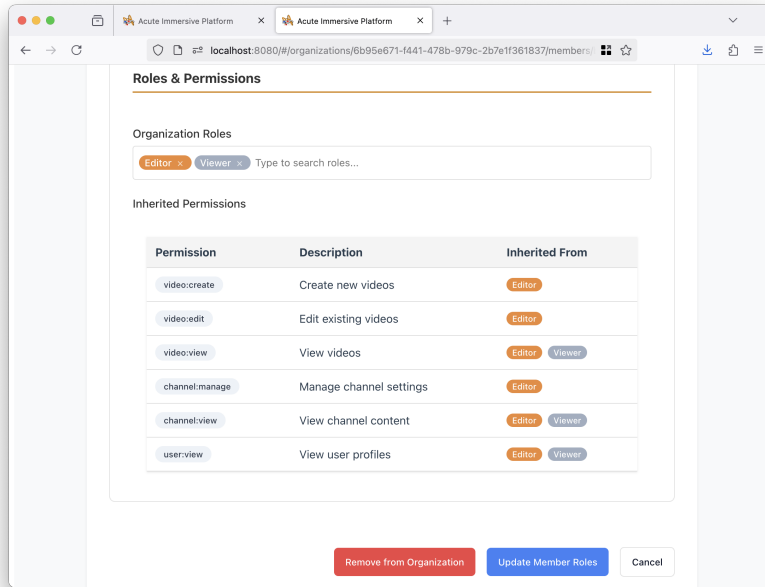


You can rescind invitations by using the trash can icon to the right.



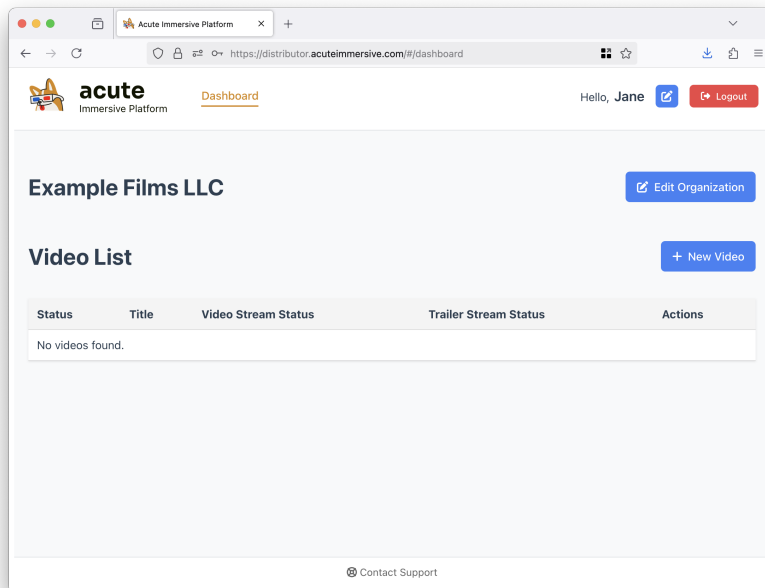
Invited members receive an email with a personal signup link that lets them register with a simplified form and automatically join your organization.

Once they register, they will appear with their first and last names instead of "Invited Member". Click one of them to see/update their roles and corresponding permissions in details.

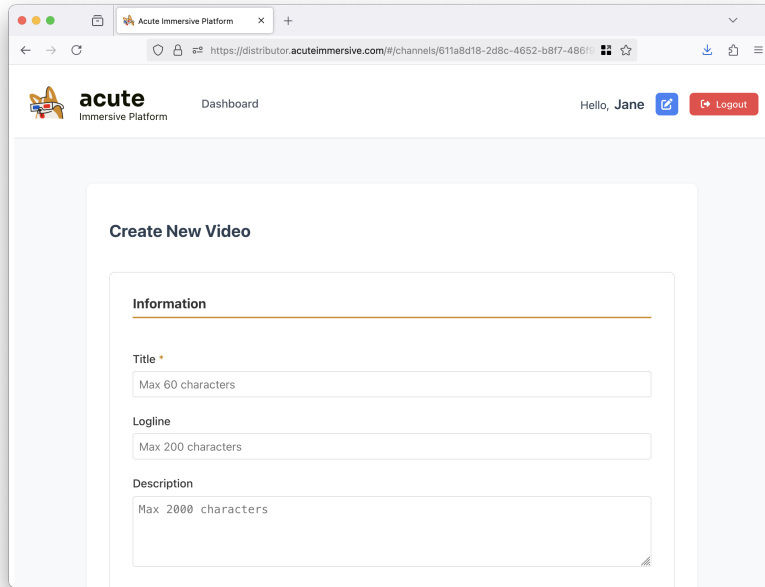


Upload a video

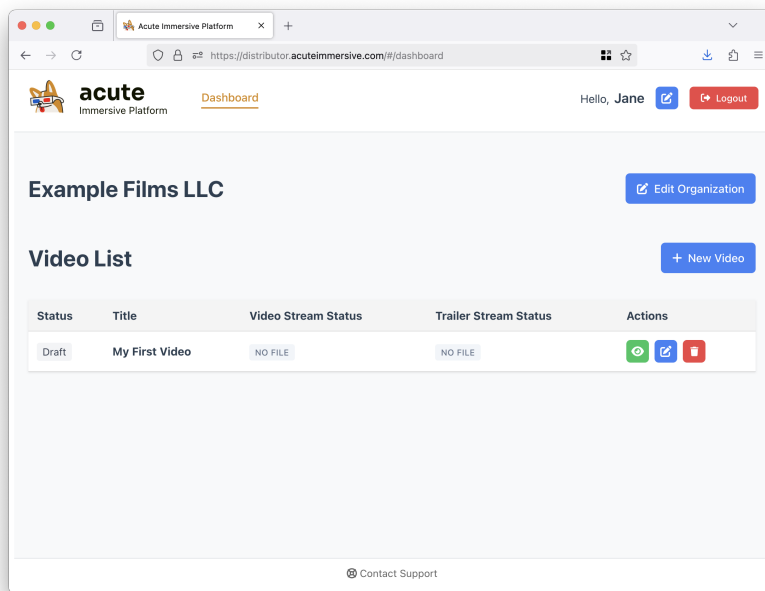
In the **Dashboard**, click the **New Video** button.



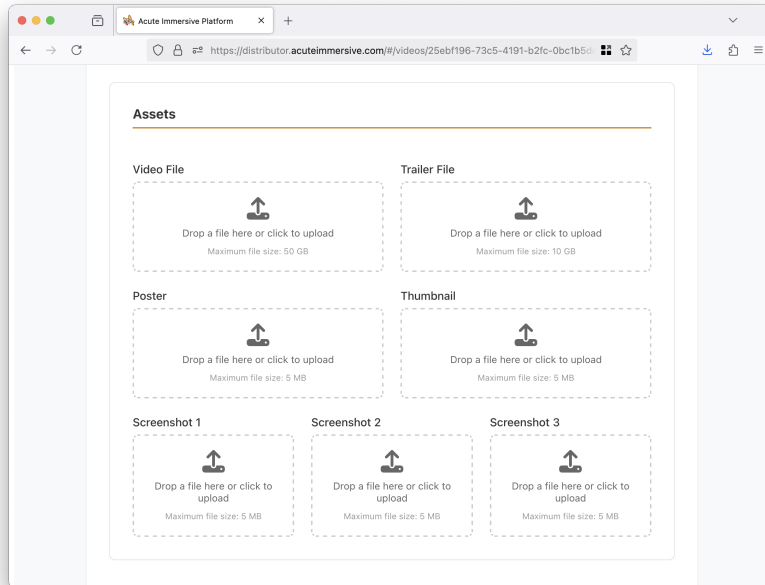
The form has a lot of fields (information, production properties, image and video assets), but you can create a video just by entering a name.



Once you hit **Create Video** at the bottom of the form, a video record is created and visible from the dashboard (and from the Acute app!).



Click the blue edit button on the line of the video to modify it, and scroll down the the Assets section.

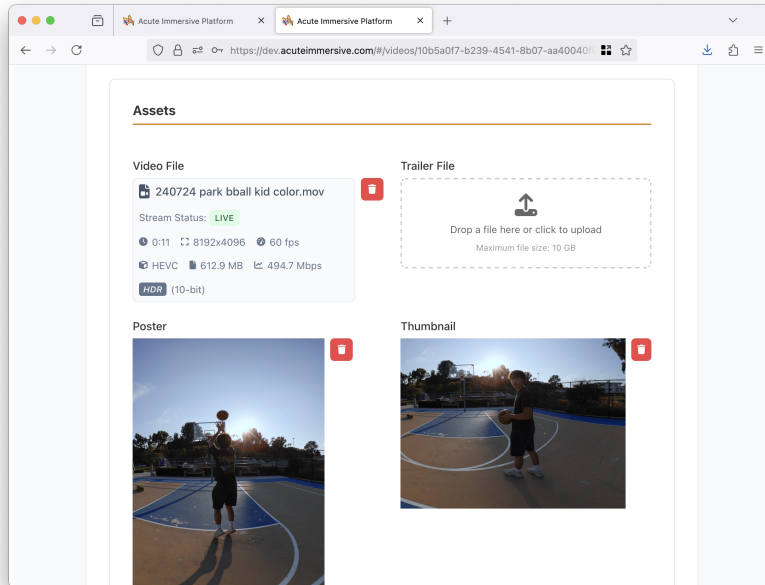


Drag-drop your video file into the **Video File** box and let it upload. It will take a while.

We don't impose strict format requirements for video files, but our recommendation is to use h.265 whether it is side-by-side HEVC or multilayer MV-HEVC.

In any case, do not upload RAW or ProRes footage.

Once the download completes, you can see a number of stats pertaining to your video file. At the moment we do not offer playback in the browser.



Don't forget to click **Save Changes** at the bottom to make sure the video file is associated with your video record.

You'll notice that the video file has a **Stream Status**:

- **No File:** the file has not been uploaded.
- **Standby:** the file is uploaded, but processing has not started.
- **Queued For Encoding:** the file has been ingested and is waiting for processing to start.
- **Encoding:** the file is being processed for streaming.
- **Live:** streaming is complete and ready.
- **Failed:** an error occurred while processing, and we will investigate and try again.

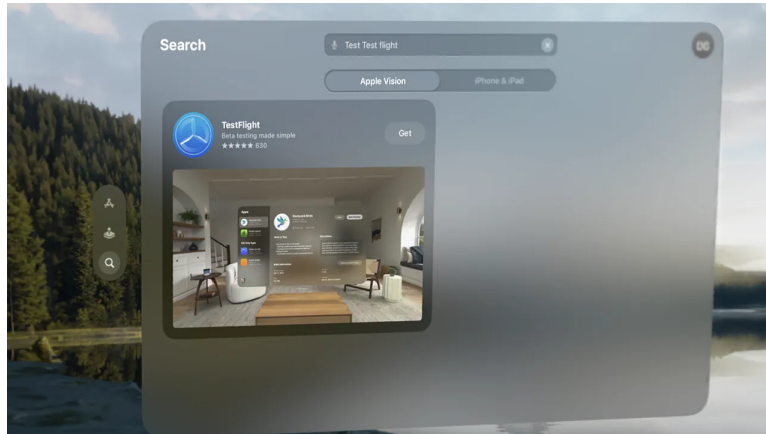
Stream Status and Video Visibility are independent values. As long as the video remains private, live streaming is only available to organization members.

Download the Acute app

The Acute app for Apple Vision Pro is not yet available in the Appstore.

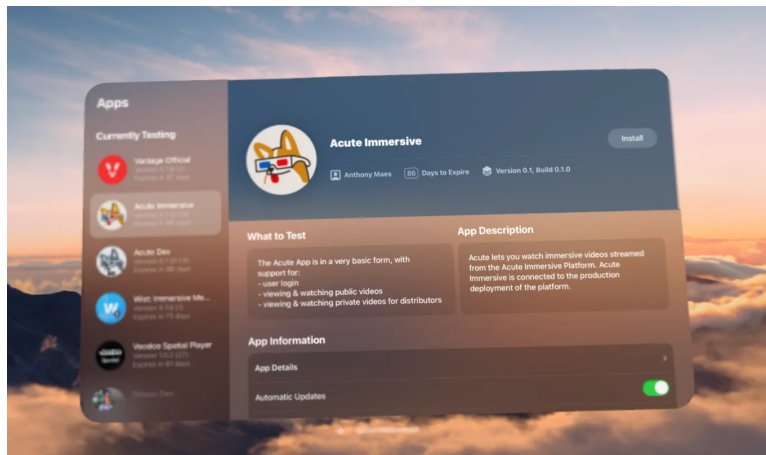
Its beta has to be downloaded from Testflight. If you haven't received an invitation, ask Anthony to send you one.

Download **Testflight** from the **Appstore** app on you Apple Vision Pro.

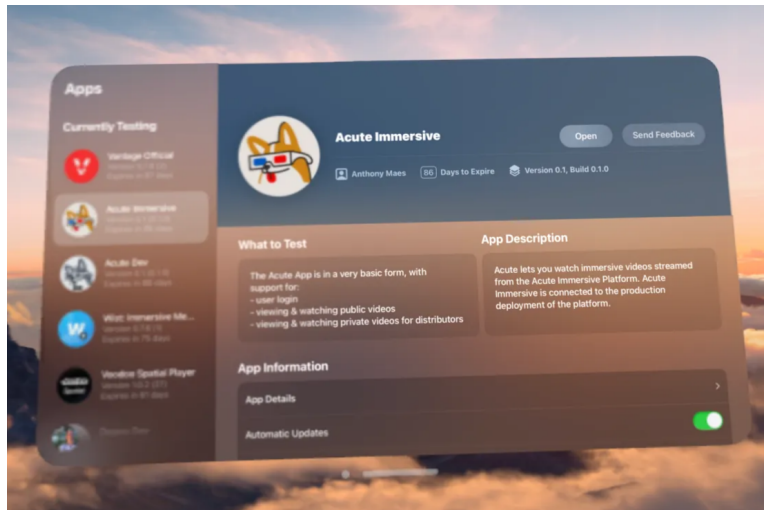


Log in into Testflight with your Apple credentials.

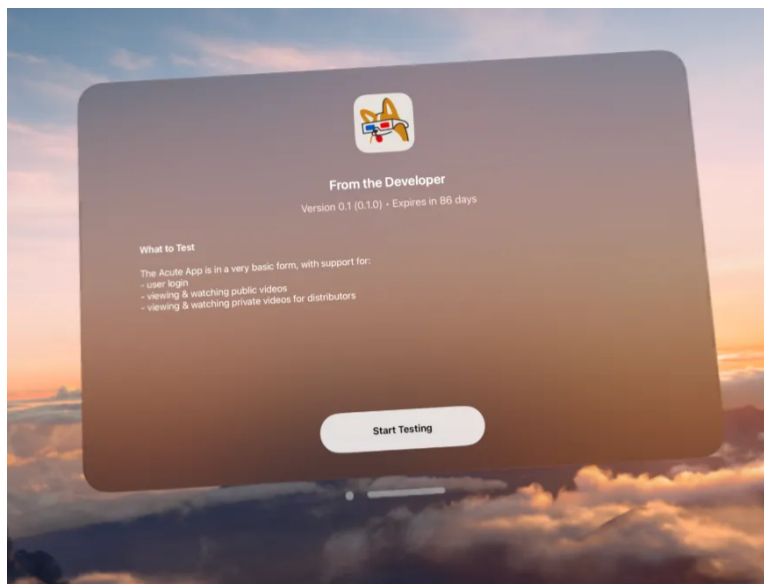
Open the **Testflight invitation link** on you Apple Vision Pro, either by opening the email on the Vision Pro or by sharing the page by airdrop from your desktop/mobile browser's **Share...** menu.



Once you accept the Testflight invitation, you are able to download the **Acute Immersive** app.



After the download completes, open **Acute** from the home menu, or use the **Open** button if you're still in Testflight.



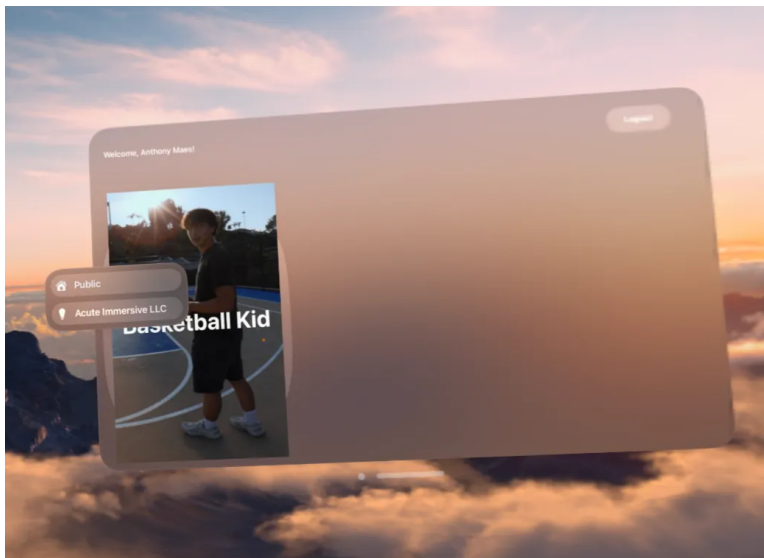
Click **Start Testing** (you'll need to do this only once)

You don't need to open the app from Testflight as it has its own icon from the home menu.
Do not uninstall Testflight, you'll need it for software updates.

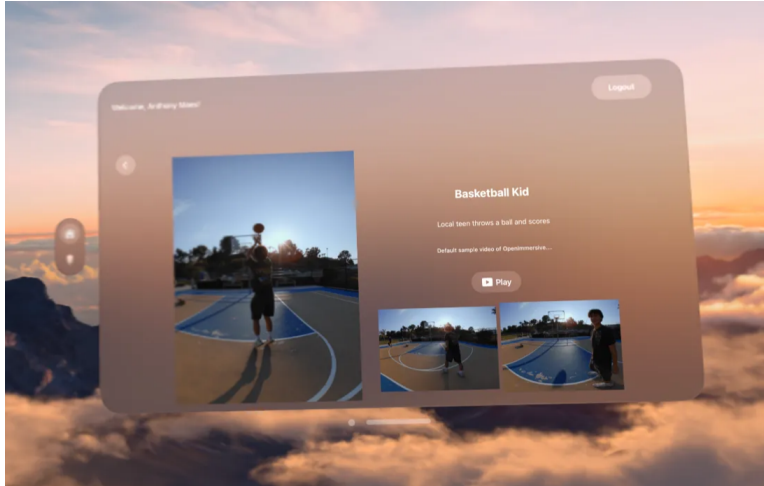
As of writing, navigation in the Acute app is bare bones.
The app delivers your videos via streaming, and not much else.
Navigation and UX will be improved throughout Q1 2025.



Sign in with your Acute Immersive Platform credentials.



Videos that belong to your organization will appear in the tab menu on the left.
Select a video.



If the video's **Stream Status** is **Live**, a **Play button** will be available. The images that appear are the ones that were uploaded as poster, thumbnail, and screenshots.



As the video plays, you have access to the same controls as **OpenImmersive**.